

Reference: CM026

Dear Valued Customers,

We have great news to share. In 2024, our Life Science Businesses of Merck Pty Ltd and Sigma-Aldrich Pty. Ltd are consolidating into a single legal entity, **Merck Life Science Pty Ltd.**

What will change?

- Sigma-Aldrich Pty. Ltd will be renamed as Merck Life Science Pty Ltd.
- Merck Life Science Pty Ltd. will be the single legal entity conducting Merck's Life Science business in Australia
- Access to the full portfolio on www.sigmaaldrich.com/AU/en
- Invoices from a single legal entity, Merck Life Science Pty Ltd.
- Updated websites and online ordering routes via www.sigmaaldrich.com/AU/en

What will not change?

- Trusted Product Brands; Millipore, Sigma-Aldrich, SAFC, Supelco, Milli-Q, BioReliance
- Our people – Sales and Customer Excellence Team Members will continue to support you and your business
- Product quality
- Supply chain, production processes, manufacturing sites, and labelling
- Website name will remain as www.sigmaaldrich.com/AU/en
- Terms of written contracts or pricing commitments which our representatives in Australia have signed or made in writing prior to 2024.

What now?

Please continue to place orders through the existing channels.

These planned changes for 2024 will require you to update certain administrative processes and information pertaining to our company in your vendor management systems. Additional details and the final date of the consolidation will be confirmed no less than 30 days in advance.

To the extent you have an agreement in place with Merck Pty Ltd or Sigma-Aldrich Pty. Ltd, this agreement will be assigned to Merck Life Science Pty Ltd. If, however, you would prefer for such agreement to be novated, please let us know and we will send you a novation agreement.

Regards,

Rebecca Lee
Managing Director
Merck Life Science ANZ



Further information

Should you have a question, please contact your Sales Representative or our Customer Excellence team between the hours of 9:00 am – 5:00 pm (AEST) Mondays to Fridays on the contacts provided below:

Sigma-Aldrich

AU Toll free: 1800 800 097

Email: CustomerSupport.ANZ@merckgroup.com

Web: www.sigmaaldrich.com/AU/en

Merck

AU Toll free: 1800 335 571

Email: CustomerSupport.ANZ@merckgroup.com

Web: www.merckmillipore.com/AU/en

