

## SHIPPING POLICY

At [www.briskheat.com](http://www.briskheat.com), shipping and handling charges are based on the following:

- The delivery option you choose
- The weight, size and dimensions of your items
- Your shipping preferences

You will see your shipping cost listed on the "Checkout Now" page in Checkout before you submit your order. After reviewing the page, you can submit your order.

### INTERNATIONAL NOTICE:

Your order total does not include international shipping fees (if applicable); such as customs tariffs, duties, taxes, or other customs fees required for US deliveries. All transactions are completed in USD; BriskHeat does not guarantee exchange rate set upon payment completion.

For any request upon international or customized shipping, please contact us at:

Email: [bhtsales1@briskheat.com](mailto:bhtsales1@briskheat.com)

[1-800-848-7673](tel:1-800-848-7673) (U.S. and Canada)

[1-888-412-0122](tel:1-888-412-0122) (World wide)

## RETURNS POLICY

Authorization and shipping instructions for the return of any product must be obtained by the Purchaser from BriskHeat before returning the product. Product must be returned with complete identification in accordance with our return goods authorization instructions or it will be refused and returned at Purchaser's expense. If a Purchaser requests authorization to return product for reasons of his/her own, a restocking charge will apply. No returned goods will be restocked for credit if not a stock item.